



City of Bedford

Office of the Mayor

Samuel J. Craig

Due to Governor Eric Holcomb's Indiana Stay-At-Home Order issued to be effective March 24, 2020 at 11:59 PM and to end April 6, 2020 at 11:59 PM, Mayor Sam Craig has issued the following changes to City of Bedford Operations. We urge the public to do business with us by phone, voicemail, email, or online. We ask for your cooperation during this time of unprecedented concern for public safety and to shelter in place as directed for the well-being of our community.

City Hall – Will take phone calls from 8AM to 8PM Monday through Friday at 812-279-6555. Emails can be directed to DAndry@bedford.in.us. Front Door entrance will remain locked.

Planning Office – Located in City Hall will take phone calls at 812-275-1631 Monday through Friday from 8AM to 4PM or email at BWoodward@bedford.in.us Front Door entrance will remain locked.

Clerk-Treasurer office – Located in City Hall will take phone calls at 812-275-1606 Monday through Friday from 8AM to 4PM or email at MPfeiffer@bedford.in.us. Front Door entrance will remain locked.

Director of Administrative Services – Located in City Hall will take phone calls at 812-275-1635 Monday through Friday from 8AM to 4PM or email DHenderson@bedford.in.us Front Door entrance will remain locked. City Employees are encouraged to contact Denise by phone or email only.

Transportation Department TASC – The TASC buses will be running daily from Monday through Friday 6AM to 6PM on an “ESSENTIAL TRAVEL” only basis. This will include travel to and from essential employment, medical appointments, and one trip per week to a grocery store. Dispatch number is 812-275-1633. You will be screened on the phone so the office can best plan for the trip.

Police Department – Our police force is staffed 24/7 for emergencies. The department entrance is open to the public if needed. We ask that if you have symptoms such as a cough, shortness of breath, or fever you use other means to

contact us such as phone, email or voicemail. We ask that you use hand sanitizer provided after entering the building. Non-Emergency calls can be made at 812-275-3311. In case of an emergency call 911.

Fire Department – Our fire department is staffed 24/7 for emergencies. The fire department entrances are locked. Non-Emergency calls can be made at 812-275-4544. Visitors with urgent needs can knock and will be screened by personnel if available. If there is no answer call 911 or go to the Police Department.

Parks and Recreation Department – Beginning March 25, 2020 the office and support facilities will be closed.

Questions can be directed to the following numbers:

Park Office: 812.583.0131

Park Maintenance: 812.583.1460

Otis Park: 812.583.2052

- All programs and classes through April 6 are canceled.
- All shelter rentals are cancelled through April 6.
- No new rentals will be booked prior to April 7, 2020.
- The Easter Eggstravaganza, originally scheduled for April 11th, has been postponed.
- Bedford Softball Association Umpire Clinic April 18th has been postponed until further notice.
- The Par 3 Challenge at Otis Park Golf Course on April 18th has been cancelled.
- The BSA Registration deadline will be extended – Accordingly, league play will be pushed back to reflect this shift, and information will be published as determined.
 - Registration remains open and can be made by mail to BSA 1625 Q Street Bedford, IN 47421.



Street Department - Will be open daily for phone calls at 812-279-9222 Monday through Friday from 7AM to 3:30PM or email SHenderson@bedford.in.us Voicemails can be left 24/7.

Sanitation Department - Will be open daily for phone calls at 812-279-9222 Monday through Friday from 7AM to 3:30PM or email SHenderson@bedford.in.us Voicemails can be left 24/7. Automated trash, rear loader, and special assistance routes will be picked up as scheduled during this time. Please have your toter and recyclables out the night before as times could vary from normal. Trash should be bagged inside the toter for pickup. Household, Compost, and Recycling will be picked up as scheduled during this time. Brush will **NOT** be picked up during this time.

Utilities - Will be open daily for phone calls at 812-275-1626 Monday through Friday from 7:30AM to 4:15PM or email at bedfordutilities@comcast.net. The front door entrance will remain locked. The drive thru window will remain open for emergency requests during operating hours but we encourage online, mail, and text payments if at all possible.

Conveniently Pay Utility Bills

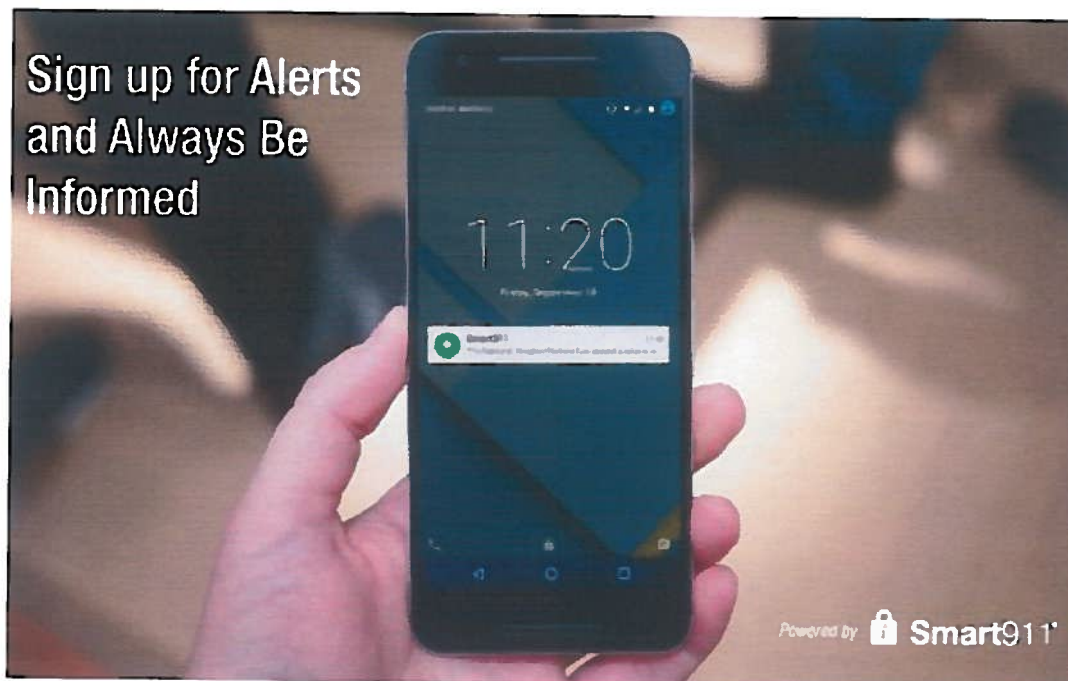


Pay by text and get optional text reminders
•Schedule payments for a specific future date•
Pay by phone 24/7 at 855-667-0592
Go to: www.bedford.in.us



Our Drinking Water is Safe - The COVID-19 virus has not been detected in drinking water. Conventional water treatment methods that use filtration and disinfection, such as our municipal drinking water systems, should remove or inactivate the virus that causes COVID-19 per CDC Water Transmission and COVID-19.

Sanitary Sewer - Workers who handle human waste or sewage will follow the CDC guidelines of basic hygiene and personal protective equipment to reduce the risk for our employees.



Alerts powered by Smart911 is the new official emergency notification system used by the City of Bedford to communicate with community residents during emergencies. Sign up now to receive free alerts from the City of Bedford via text message, email, and/or voice message.

- Add your address to receive geo-targeted alerts regarding emergencies and boil orders
- More alerts will be added as our system progresses. After you sign up the first time, you will be notified when other alert types are added and you can opt to get those or not at that time.
- Indicate how you want to be notified by text, email, and/or voice message.

Sign up to receive emergency notifications or login to update your account at www.bedford.in.us



Updates can be found on our website at www.bedford.in.us Go to the bottom of the page and click on the triangle to register. After registered you can login by also going to the bottom of the page and then sign in at the top right after registering.